



## REFUND POLICY

The following policies will be applied to all refund requests. If the participant request is within the policy, the refund will be processed via cheque. If a refund is issued due to a cancellation, the refund will be processed via the online registration system. Please allow 1-2 weeks for processing. PacificSport Fraser Valley is not responsible for any loss of funds if notification is not provided, and a refund is processed to an invalid or expired credit card.

All refund requests must be made through email at [fraservalley@pacificsport.com](mailto:fraservalley@pacificsport.com).

## PARTICIPANT WITHDRAWAL REQUEST

Prior to the registration deadline	Refund minus a \$10 administrative fee
After the registration deadline	No refund
Withdrawal due to injury or illness	Case-by-case basis upon request

## PACIFICSPORT FRASER VALLEY CANCELLATION

Prior to the registration deadline	Full refund
After the beginning of the program	Pro-rated refund

\*Please note that program fees cannot be transferred to another program.

\*\*PacificSport Fraser Valley reserves the right to request a doctor's note should a participant withdraw due to injury or illness.

