



PACIFICSPORT FRASER VALLEY (“PSFV”) CONFIDENTIALITY POLICY

Reviewed and Approved by PSFV Board – [September 2023]

Definitions

1. Terms in this Policy are defined as follows:

- a) **Clients** - Users of PSFV services, including on-site services, such as athletes, coaches, medical staff, and other personnel connected to a team or athlete
- b) **Confidential Information** – Personal information of Clients including but not limited to home address, email address, personal phone numbers, date of birth, financial information, medical information, information submitted as part of a screening process, and information submitted as part of a complaint, appeal, or dispute resolution process. Additionally, *Confidential Information* also includes information considered to be intellectual property of PSFV such as data, proprietary information, membership lists, customer information, business information, and trade secrets.
- c) **Stakeholders** – Directors, Volunteers, and Staff

Purpose

2. The purpose of this Policy is to ensure the protection of Confidential Information.

Scope and Application

3. This policy applies to all Stakeholders.
4. Confidential Information does not include the following: name, title, business address, work telephone number, or any other information widely available or in the public domain.
5. Clients voluntarily publishing or consenting to the publication of their personal information in a public forum (such as the listing of an email address on a website) forfeit the expectation of confidentiality for that information for as long as it is available publicly.

Responsibilities

6. Stakeholders will not, either during the period of their involvement/employment with PSFV or any time thereafter, disclose, publish, communicate, or divulge to any person or organization any Confidential Information acquired during their period of involvement/employment, unless expressly authorized to do so.
7. Stakeholders will not use, reproduce, or distribute Confidential Information without the express written consent of PSFV.

Complaints and Dispute Resolution

8. Information that is submitted by a party as part of a dispute resolution process is considered Confidential Information and may not be disclosed to anyone not involved with the dispute resolution process until such time as the dispute resolution process is completed or stated otherwise in PSFV's policies related to discipline.





-
9. A written decision rendered at the conclusion of a dispute resolution process, subject to the direction of the decision-maker, may not be disclosed to any individual or group other than those that are identified (such as National Sport Organizations, Provincial/Territorial Organizations, or professional associations) in the applicable policy or as stated by the decision-maker.
 10. Notwithstanding the above, PSFV may publish a summary letter that discloses the result of the dispute resolution process (**Appendix A – Decision Disclosure (Complaint)**) provided this letter limits the disclosure of Confidential Information and complies with the *Privacy Policy*.

Intellectual Property

11. Copyright and any other intellectual property rights for all written material (including material in electronic format or posted on a website) and other works produced in connection with employment or involvement with PSFV will be owned solely by PSFV, which shall have the right to use, reproduce, or distribute such material and works, in whole or in part, for any purpose it wishes. PSFV may grant permission for others to use its intellectual property.
12. Confidential Information that is intellectual property of PSFV will remain the property of PSFV and, upon cessation of involvement/employment with PSFV, for any reason, or upon request of PSFV, Stakeholders will immediately return this information, as well as copies and reproductions, and any other media containing this information.

Enforcement

13. A breach of any provision in this Policy may be subject to legal recourse, termination of the employment or volunteer position, suspension or expulsion from membership, or sanctions following a complaint filed pursuant to the *Complaints, Discipline and Dispute Resolution Policy*.





Appendix A – Decision Disclosure Letter (Complaint)

[September 2023]

Re: Complaint Decision

In [month year], PSFV received a complaint naming [Respondent's Name(s)]

PSFV addressed the complaint in a procedurally fair manner per its *Complaints, Discipline and Dispute Resolution Policy*. A Discipline Panel appointed to hear the case found that the [Respondent's Name(s)] breached several sections of the *Code of Conduct and Ethics* and [insert other policies, if applicable].

The Discipline Panel decided the following sanctions:

- [insert all sanctions]

The details of the complaint and the dispute resolution process are confidential pursuant to the *Confidentiality Policy* and *Privacy Policy*.

[insert text re: if the Respondents have completed or complied with the sanction].

[insert name, position]

PSFV

